

RULES, REGULATIONS, AND  
SCHEDULE OF RATES AND CHARGES  
APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF  
FURNISHED BY

**Southern Digital Network, Inc. d/b/a FDN Communications**

WITHIN THE STATE OF KENTUCKY

This tariff contains the descriptions, regulations and rates applicable to the furnishing of service and facilities for Local Exchange telecommunication services within the state of Kentucky by Southern Digital Network, Inc. d/b/a FDN Communications. This tariff is on file with the Kentucky Public Service Commission. Copies may be inspected, during normal business hours, at the following locations:

Southern Digital Network, Inc. d/b/a FDN Communications  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751  
(407) 835-0300

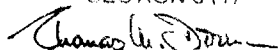
or

Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**TABLE OF CONTENTS**

TABLE OF CONTENTS .....	2
CHECK SHEET .....	3
EXPLANATION OF SYMBOLS .....	5
APPLICATION OF TARIFF .....	6
1.0 - DEFINITIONS .....	7
2.0 - RULES AND REGULATIONS .....	13
3.0 - DESCRIPTION OF SERVICES .....	48
4.0 - RATES .....	100

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	Original	27	Original	51	Original
2	Original	28	Original	52	1 <sup>st</sup> Rev.
3	4 <sup>rd</sup> Rev. *	29	Original	53	Original
4	2 <sup>nd</sup> Rev.	30	Original	54	Original
5	Original	31	Original	55	Original
6	Original	32	Original	56	Original
7	Original	33	Original	57	Original
8	1 <sup>st</sup> Rev.	34	Original	58	Original
9	Original	35	Original	59	Original
10	Original	36	Original	60	Original
11	Original	37	Original	61	Original
12	Original	38	Original	62	Original
13	Original	39	Original	63	Original
14	Original	40	Original	64	Original
15	Original	41	Original	65	Original
16	Original	42	Original	66	Original
17	Original	43	Original	67	Original
18	Original	44	Original	68	Original
19	Original	45	Original	69	Original
20	Original	46	Original	70	Original
21	Original	47	2 <sup>nd</sup> Rev.	71	Original
22	Original	47.1	Original *	72	Original
23	Original	48	Original	73	Original
24	Original	49	Original	74	Original
25	Original	50	Original	75	Original
26	Original				

\* - indicates those pages included with this filing

Issue Date: July 21, 2006

Effective Date: August 22, 2006

Issued by:

Kevin P. Smith, Vice President of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751



## CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
76	Original	101	Original		
77	Original	102	Original		
78	Original	103	Original		
79	Original	104	1 <sup>st</sup> Rev. *		
80	Original	105	1 <sup>st</sup> Rev. *		
81	Original	106	Original		
82	Original	107	Original		
83	Original	108	Original		
84	Original	109	Original		
85	Original	110	Original		
86	Original				
87	Original				
88	1 <sup>st</sup> Rev.				
89	Original				
90	Original				
91	Original				
92	Original				
93	Original				
94	Original				
95	Original				
96	1 <sup>st</sup> Rev.				
97	1 <sup>st</sup> Rev.				
98	Original				
99	Original				
100	Original				

\* - indicates those pages included with this filing

Issue Date: March 9, 2006

Issued by:

Kevin P. Smith, Vice President of Marke  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
4/10/2006PURSUANT TO 807 KAR 5:011  
Effective Date: April 10, 2006By   
Executive Director

---

**EXPLANATION OF SYMBOLS**


The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change in regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (T) To signify a change in text but no change in rate or regulation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end user local exchange telecommunications services by Southern Digital Network, Inc. d/b/a FDN Communications, hereafter referred to as Company, to Customers within the state of Kentucky. FDN Communications' services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the KPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the KPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the check sheet for sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
- D. Check Sheets** - When a tariff filing is made with the KPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KPSC.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Access Services:** The Company's intrastate telephone services offered pursuant to this tariff.

**Access Service Request (ASR):** The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

**Account Codes:** Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

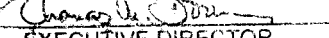
**Advance Payment:** Part or all of a payment required before the start of service.

**Automatic Number Identification ("ANI"):** Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 007 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Bit:** The smallest unit of information in the binary system of notation.

**Class of Service:** A description of telephone service furnished a subscriber in terms such as, character of use: Business or residence. (N)

**Collocation:** An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

**Commission:** Kentucky Public Service Commission

**Company:** Whenever used in this tariff, "Company" refers to Southern Digital Network, Inc. d/b/a FDN Communications, unless otherwise specified or clearly indicated by the context.

**Customer or Subscriber:** The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**Dedicated Inbound Calls:** Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence (POP). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Dedicated Outbound Calls:** Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Deposit:** Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk:** : A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the subscriber's attendant. (T)

**Dial Pulse (or "DP"):** The pulse type employed by rotary dial station sets.

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004

PURSUANT TO 807 KAR 5:011  
Effective Date December 20, 2004

By   
Executive Director

---

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Direct Inward Dial (or "DID"):** A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

**Direct Outward Dial (or "DOD"):** A service attribute that allows individual station users to access and dial outside numbers directly.

**Dual Tone Multi-Frequency (or "DTMF"):** The pulse type employed by tone dial station sets.

**Duplex Service:** Service which provides for simultaneous transmission in both directions.

**End Office:** With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (LERG), issued by Telcordia.

**Exchange Telephone Company or Telephone Company:** Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**FDN Communications:** Southern Digital Network, Inc. d/b/a FDN Communications, the issuer of this tariff.

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

**Hearing Impaired:** Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**Hunting:** Routes a call to an idle station line in a prearranged group when the called station line is busy.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Individual Case Basis (ICB):** A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**In-Only:** A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

**IXC or Interexchange Carrier:** A long distance telecommunications services provider.

**Kbps:** Kilobits per second, denotes thousands of bits per second.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**Local Interconnection Trunking Service:** A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

**Mbps:** Megabits, denotes millions of bits per second.

**Minimum Point of Presence ("MPOP"):** The main telephone closet in the Customer's building.

**Monthly Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Multi-Frequency or ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Recurring Charge (NRC):** The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**NPA:** Numbering plan area or area code.

**Off-Net:** A means for carrying and switching traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to a Customer location. With Off-Net service, the Customer's premises is connected through such facilities directly to switching equipment leased by the Company for resale purposes from Other Telephone Companies. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

**On-Net:** A means for carrying and switching local traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using Company-owned fiber facilities or local loops obtained from Other Telephone Companies. With On-Net service, the Customer's premises is connected through such facilities directly to switching equipment owned by the Company.

**Other Telephone Company:** An Exchange Telephone Company, other than the Company.

**PBX:** Private Branch Exchange

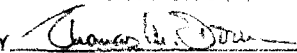
**Point of Presence (POP):** Point of Presence

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order:** The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Shared Inbound Calls:** Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**Shared Outbound Calls:** Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXX" with 1 + 10-digit number."

**Tandem:** A class-4 switch facility to which NPA and NXX codes are subtended.

**Terminal Equipment:** Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Two Way:** A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

**Usage Based Charges:** Charges for minutes or messages traversing over local exchange facilities.

**User or End User:** A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Kentucky, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

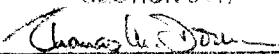
**2.1.3 Terms and Conditions, (cont'd.)**

- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

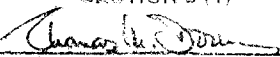
**2.1.4 Limitations on Liability**

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (cont'd.)**

- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - (3) Any unlawful or unauthorized use of the Company's facilities and services;
  - (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (cont'd.)**

**(D) (continued)**

- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9) Any non-completion of calls due to network busy conditions;
- (10) Any calls not actually attempted to be completed during any period that service is unavailable;
- (11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability, (cont'd.)**

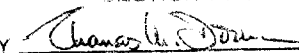
- (E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- (F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- (H) Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- (I) With respect to Emergency Number 911 Service:
  - (1) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY



EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability, (cont'd.)**

- (I) With respect to Emergency Number 911 Service (continued):
- (2) Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
- (3) When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Thomas G. Dorn  
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company (Cont'd.)**

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.2 Prohibited Uses**

**2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Kentucky Public Service Commission's regulations, policies, orders, and decisions.

**2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

**2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

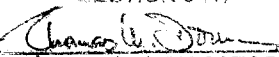
**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer (Cont'd.)****2.3.1 General (cont'd.)**

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer (Cont'd.)**

**2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels****2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY:   
EXECUTIVE DIRECTOR 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels, (Cont'd.)****2.4.3 Interconnection of Facilities**

SECTION 2.4.3 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE KENTUCKY PUBLIC SERVICE COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Kentucky Public Service Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.
- (E) Customers may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: APR 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.5 Customer Deposits and Advance Payments****2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.5.2 Deposits****(A) Initial Deposit:**

A cash deposit for local exchange service may be required of an applicant, if satisfactory credit is not established, in an amount not to exceed the charges for two (2) month's local exchange service. An additional amount of deposit for a reasonable amount may be required where the Company provides terminal equipment or special arrangements: having a termination liability; carrying any requirement that the customer continue to subscribe to the equipment or arrangement for more than one month; or requiring the customer to pay an amount greater than one month's billing upon disconnection in whole or in part.

**(B) New Or Additional Deposits for Existing Subscribers:**

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills. Provided, however, that the total amount of required deposit should not exceed twice the actual average monthly local service charge for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and the usage is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.

**(C) Interest:**

Deposits will accrue interest annually at the rate of 6% per annum in accordance with Kentucky Public Service Commission Rules.

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

Issue Date: March 2, 2004

Effective Date: April 1, 2004  
BY Charles A. Smith  
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.5 Customer Deposits and Advance Payments (Cont'd.)****2.5.2 Deposits, (cont'd.)****(B) (cont'd.)**

Should the Company determine that credit information given by a Customer is false or materially incorrect, the Company may immediately require the Customer to pay a new or additional deposit equal to the deposit which would have been charged at the time of the request for service had the correct credit information been given by the Customer.

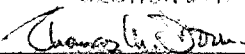
**(C) Refund of Deposits**

1. If, after 90 days' service, the actual initial deposit is found to be greater than an amount equal to two (2) month's local exchange, plus an amount related to the deposit amount covering terminal equipment or special arrangements as specified in Section 2.5.2.A above, the Company shall, upon demand of the subscriber, promptly refund the difference. Deposits covering terminal equipment or special arrangements shall normally be retained in whole or in part during the period such equipment or arrangement is in service.
2. The Company shall annually and automatically refund the deposits of Customers who have paid bill for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 03 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements****2.6.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

(A) The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Kentucky gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

(B) Certain telecommunications services, as defined in the Kentucky Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Kentucky, or both, and are charged to a subscriber's telephone number or account in Kentucky.

(C) Kentucky Universal Service Fund (KUSF)

In order to support funding of Lifeline service to low-income consumers, the Company will collect a monthly Kentucky Lifeline Support charge from its Customers for each local line provided by the Company. Beginning with the effective date of this tariff, the charge per line will be applied at the rate of \$0.05 per month.

(D) Kentucky Relay Service Surcharge/Telecommunications Device

In order to support funding of the Kentucky Relay Service Surcharge/Telecommunications Device service for the deaf, the Company will collect a monthly support charge from its customers for each local line provided by the Company. The charge per line will be applied at the rate of \$0.10 per month.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY   
EFFECTIVE DATE: APR 01, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements****2.6.2 Billing and Collection of Charges**

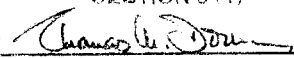
The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

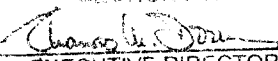
**2.6.2 Billing and Collection of Charges, (cont'd.)**

- (E) Late Payment Fee: If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) Disputed Bills: The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:
- Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, Kentucky 40602-0615  
800-772-4636
- (G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 3.5.
- (H) The Company's bill format will comply with 807 KAR 5:006 Section 6(3) and include the name of the Company and a toll free telephone number for Customer inquiries.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.


Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 29 days from the date of the bill and only following proper written notification.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.3 Discontinuance of Service for Cause**

- (E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (F) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (G) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (H) Without notice in the event of tampering with the equipment or services furnished by the Company.
- (I) The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll free (i.e., 8XX) Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free Service, with thirty (30) days written notice.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.


**2.6.5 Cancellation of Application for Service**

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements (Cont'd.)****2.6.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Bad Check Charge**

A service charge equal to the greater of \$25.00 will be assessed in accordance with Kentucky law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.6.8 Miscellaneous Fees Associated With Payments****Payment Convenience Fee for Payment Made Via Telephone Call**

A fee may apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was initiated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account. This fee will not apply for payments mailed in, automatic funds transfer, or payment through the FDN Communications Internet website (www.fdn.com). The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

<b>Rates and Charges, per Telephone Request</b>	Credit Card	\$7.50
	Faxed Checks	\$14.95

**2.7 Allowances for Interruptions in Service****2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
APR 01 2004

Issue Date: March 2, 2004

PURSUANT TO 807 KAR 5-011  
SECTION 9.11  
Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

BY Charles L. Smith  
EXECUTIVE DIRECTOR

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.7 Allowances for Interruptions in Service, (Cont'd.)****2.7.1 General (cont'd.)**

- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruptions in Service, (Cont'd.)**

**2.7.2 Limitations of Allowances**

- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H) That was not reported to the Company within thirty (30) days of the date that service was affected.


**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.4 Application of Credits for Interruptions in Service**

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.
- (C) A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.7 Allowances for Interruption in Service, (Cont'd.)****2.7.4 Application of Credits for Interruptions in Service (cont'd.)****(D) Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**(E) Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**(F) Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.8 Cancellation of Service/Termination Liability**

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line(s) and all associated features.

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) \$10.00 per analog phone line or per digital DS-0 equivalent ordered by Customer on original Service Order per each month remaining on the term, or \$100.00 per analog phone line or per digital DS-0 equivalent, whichever is less.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.9 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- (A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- (B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account. An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
- (C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- (D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public. The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.10 Use of Customer's Service by Others****2.10.1 Resale and Sharing**

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE KENTUCKY PUBLIC SERVICE COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Kentucky Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.10.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

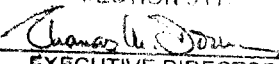
**2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.12 Notices and Communications**

- 2.12.1** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.2** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.3** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.13 Taxes & Fees****2.13.1 General**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.13.2 Regulatory Access Fee (RAF)**

The Regulatory Access Fee is a facilities cost recovery charge for maintaining equal access call origination and termination facilities. The charge has been established because of substantial regulatory changes. This fee is applied at a rate of \$1.07 per business line and DSL circuit to off-set a portion of the costs of network interconnection facilities maintained by FDN that allow FDN Customers to communicate with customers of other service providers throughout the U.S., and Internationally.

(T)

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004**

**PURSUANT TO 807 KAR 5:011  
Effective Date December 20, 2004**

By   
**Executive Director**

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)****2.14 Paper Billing Fee**

If the Customer receives a monthly paper invoice from the Company, the Customer is subject to a monthly Paper Billing Fee. The Paper Billing Fee will not apply toward the satisfaction of usage volume requirements. The Company also offers electronic paperless billing at [www.fdn.com](http://www.fdn.com) that is available to all customers at no charge.

Paper Billing Fee, per invoice

**MRC**  
\$2.03

(N)

(N)

Issue Date: July 21, 2006

Effective Date: August 22, 2006

Issued by:

Kevin P. Smith, Vice President of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.

**3.2 Rate Groups**


Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Kentucky Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc. Kentucky General Subscriber Service Tariff (GSST).

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.3 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

**3.4 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

**3.5 Restoration of Service**

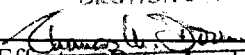
A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9.11

Issue Date: March 2, 2004

BY  EFFECTIVE DATE: APR 1 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.6 General****3.6.1 Services Offered**

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Kentucky Public Service Commission:

Standard Residence Line Service  
Basic Flat Rate Business Line Service  
PBX Trunk Service  
Digital Voice Grade DS-1 Trunk Service  
Direct Inward Dial (DID) Service  
Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)  
Optional Calling Features  
IntraLATA Toll Services (see **Southern Digital Network, Inc. d/b/a FDN Communications** Kentucky Tariff No. 1)  
Private Line Services  
Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)  
Directory Assistance  
Operator Services  
Miscellaneous Services (including Vanity Numbers and Number Portability)

**3.6.2 Application of Rates and Charges**

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 6 1 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.6 General (Cont'd.)**

**3.6.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- (A) Governmental fire fighting, Kentucky State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

by   
EFFECTIVE DATE: APR 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.7 Call Timing for Usage Sensitive Services**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

**3.7.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.

**3.7.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

**3.7.3** Timing terminates on all calls when either party hangs up or the Company's network receives an on-hook signal from the terminating carrier.

(T)  
(T)

**3.7.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

**3.7.5** All times refer to local time.

**3.7.6** there shall be no charges for uncompleted calls.

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004**

**PURSUANT TO 807 KAR 5:011  
Effective Date: December 20, 2004**

By   
**Executive Director**

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.8 Distance Calculations**

Where charges for a service are specified based upon distance, the following rules apply:

**3.8.1** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Telcordia, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

**3.8.2** The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Telcordia document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

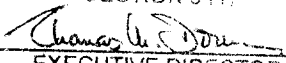
**3.8.3** The formula for distance calculations is:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.9 Rate Periods for Time of Day Sensitive Services**

**3.9.1** For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

**3.9.2** Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**3.9.3** For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.10 Access Line Types****3.10.1 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**3.10.2 Basic Flat Rate Business Line**

The Basic Flat Rate Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Flat Rate Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**3.10.3 PBX Trunk Service**

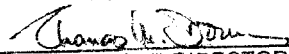
Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.11 Digital Voice Grade DS-1 Trunk Service**

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

**3.12 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

**3.13 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

APR 6 1 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY  ~~Effective Date: April 1, 2004~~  
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.14 Optional Calling Features**

The features listed in Section 3.14 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to current rates in Sections 4 of this tariff for specific features offered with each type of local exchange service.

**3.14.1 Feature Descriptions**


- (A) **Call Forwarding Variable** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (B) **Call Forwarding Don't Answer, Basic:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY

  
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)

## 3.14 Optional Calling Features, (Cont'd.)

## 3.14.1 Feature Descriptions, (cont'd.)

- (C) **Call Forwarding Don't Answer w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (D) **Call Forwarding Busy Line, Basic:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (E) **Call Forwarding Busy Line w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (F) **Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.14 Optional Calling Features, (Cont'd.)**

**3.14.1 Feature Descriptions, (cont'd.)**

- (G) **Call Waiting - Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end - user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- (H) **Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.14 Optional Calling Features, (Cont'd.)****3.14.1 Feature Descriptions, (cont'd.)**

- (I) **Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (J) **Anonymous Call Rejection:** Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- (K) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (L) **Call Return:** allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)

## 3.14 Optional Calling Features, (Cont'd.)

## 3.14.1 Feature Descriptions, (cont'd.)

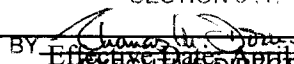
- (M) **Call Selector:** Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- (N) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (O) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to
- (P) **Message Waiting Indication:** Provides the end-user with an audible or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY  EFFECTIVE APR 1 2004  
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)

## 3.14 Optional Calling Features, (Cont'd.)

## 3.14.1 Feature Descriptions, (cont'd.)

- (Q) **Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- (R) **Preferred Call Forwarding:** Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- (S) **Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers  
Calls to 900 Service numbers  
Calls preceded by an interexchange carrier access code  
International Direct Distance Dialed calls  
Calls to Directory Assistance  
Calls to 911

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.14 Optional Calling Features, (Cont'd.)**

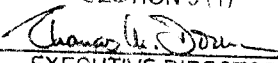
**3.14.1 Feature Descriptions, (cont'd.)**

- (T) **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
- (U) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.15 [Reserved for Future Use]**

**3.16 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.17 [Reserved for Future Use]**

**3.18 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.19 Miscellaneous Services****3.19.1 Main Number Retention**

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

**3.19.2 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

**3.19.3 Vanity Number Service**

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

**3.19.4 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.20 Local Exchange Service****3.20.1 General**

Services provided in this tariff section are available on a Local Exchange Service basis. Local Exchange Services are provided through the use of a combination of resold transport facilities obtained from Other Telephone Companies, Unbundled Network Elements- Platform (UNE-P) obtained from the ILEC, and FDN Communications' own Switching Equipment.

The rates, terms and conditions set forth in this section are applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier where the Company provides service, in whole or in part, over its own facilities (On-Net).

**3.20.2 Basic Flat Rate Business Local Exchange Service**

Basic Flat Rate Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Flat Rate Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Basic Flat Rate Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.20 Local Exchange Service, (Cont'd.)**

**3.20.2 Basic Flat Rate Business Local Exchange Service, (cont'd.)**

**(A) Monthly Recurring Charges**

The following charges apply to Basic Flat Rate Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges apply to service provided on a month-to-month basis. Rates are provided in Section 4.14.1.

**(B) Other Monthly Recurring Charges**

**(1) End-User Common Line (EUCL) Recovery Charge**

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC. See Section 4.10 for rates.

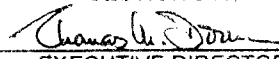
**(2) Hunting (a.k.a. Rotary or Grouping)**

The following charges apply to Basic Flat Rate Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.20 Local Exchange Service, (Cont'd.)****3.20.3 Analog PBX Trunk Service**

Analog PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

Analog PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each Analog PBX Trunk is provided with touch-tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

Rates are provided in Section 4.14.2.

Analog PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 3.20.5).

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 6 1 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.20 Local Exchange Service, (Cont'd.)****3.20.4 Digital PBX Trunk Service**

Digital PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

Digital PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each Digital PBX Trunk is provided with touch-tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

Rates are provided in Section 4.14.3.

Digital PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 3.20.5).

**3.20.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer. The Customer will be billed for the entire block of 20 DID numbers regardless of the number of DID numbers utilized out of the available 20 numbers, when the Customer orders the entire 20 number block.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.20 Local Exchange Service, (Cont'd.)**

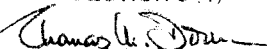
**3.20.6 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY



EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.20 Local Exchange Service, (Cont'd.)**

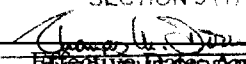
**3.20.7 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY   
EXECUTIVE DIRECTOR, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.21 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.22 Directory Listings****3.22.1 General**

The following rules apply to standard listings in lightface type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.22 Directory Listings, (Cont'd.)****3.22.2 Composition of Listings****(A) Names**

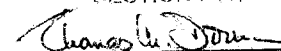
The following names may be included in business service listings:

- (1) The name of subscriber or joint user.
- (2) The name of each business enterprise which the subscriber or joint user conducts.
- (3) The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- (4) The name of any person associated with the subscriber or joint user in the same business.
- (5) The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
- (6) Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.  
The name of a publication issued periodically by the subscriber or joint user.
- (7) The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- (8) The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
- (9) The name of a corporation which is the parent or a subsidiary of the subscriber.
- (10) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- (11) The name of the subscriber to a sharing arrangement.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.22 Directory Listings, (Cont'd.)****3.22.2 Composition of Listings, (cont'd.)****(B) Designation**

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in ore than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiroprapist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.22 Directory Listings, (Cont'd.)**

**3.22.2 Composition of Listings, (cont'd.)**

**(C) Address**

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

**(D) Telephone Number**

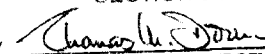
Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.22 Directory Listings, (Cont'd.)****3.22.3 Types of Listings****(A) Standard Listing**

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 3.22.2 above.

**(B) Indented Listing**

An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD  
Office 125 Portland 555-4180  
Residence 9 Glenway 555-8345

**(C) Alternate Telephone Number Listing and Night Listing**

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

If no answer call (telephone number)  
Night calls (telephone number)  
Night calls after \_\_\_ PM (telephone number)  
Nights, Sundays and holidays (telephone number)  
5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays  
(telephone number)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.22 Directory Listings, (Cont'd.)****3.22.3 Types of Listings, (cont'd.)****(C) Alternate Telephone Number Listing and Night Listing, (continued)**

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber's PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

**(D) Duplicate Listing**

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

**(E) Reference Listing**

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

**(F) Cross Reference Listing**

A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

**3.22.4 Free Listings**

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.23 Non-Published Service****3.23.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**3.23.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

**3.23.3 Rates and Charges**

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.24 Non-Listed Service****3.24.1 General**

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

**3.24.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

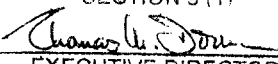
**3.24.3 Rates and Charges**

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

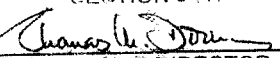
**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.25 Directory Assistance Services****3.25.1 Directory Assistance**

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in FDN Communications' Kentucky Tariff No. 1.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.26 Operator Services**

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Such services are described in Southern Digital Network, Inc. d/b/a FDN Communications' Kentucky Tariff No. 1. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested. Billing options include, but are not limited to, bill to original telephone number, calling card, collect or bill to third party.

**3.27 InterLATA and IntraLATA Long Distance Services**

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Such services are described in Southern Digital Network, Inc. d/b/a FDN Communications' Kentucky Tariff No. 1. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

**3.28 Carrier Presubscription****3.28.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.28 Carrier Presubscription, (Cont'd.)**

**3.28.2 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:


- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY  ~~Effective Date: April 1, 2004~~  
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.28 Carrier Presubscription, (Cont'd.)**

**3.28.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

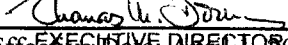
Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 3.28.5 below:

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: APR 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.28 Carrier Presubscription, (Cont'd.)****3.28.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

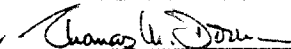
Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 3.28.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY



EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.28 Carrier Presubscription, (Cont'd.)**

**3.28.5 Presubscription Charges**

**(A) Application of Charges**

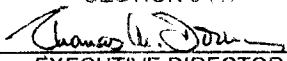
After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 3.28.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(1) \$4.93 per occurrence per line

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.29 Public Telephone Surcharge**

In order to recover Company expenses to comply with the FCC=s pay telephone compensation plan Effective: February 21, 2003 on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.50

(I)

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004**

**PURSUANT TO 807 KAR 5:011  
Effective Date: December 20, 2004  
SECTION 9 (1)**

By   
Executive Director

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.30 [Reserved for Future Use]**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.31 General - Primary Rate ISDN**

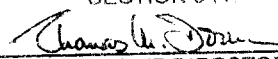
FDN Communications Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture. Rates are provided in Section 4.14.4.

- 3.31.1** FDN Communications Primary Rate ISDN provides an ISDN based, DS-1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The basic channel structure for FDN Communications Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first FDN Communications Primary Rate ISDN arrangement and up to 24 channels on additional FDN Communications Primary Rate ISDN arrangements. A Digital Data Only option and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on FDN Communications Primary Rate ISDN are available in this Price list. One Directory Listing will be furnished at no charge for each FDN Communications Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section 3.22 of this tariff.
- 3.31.2** FDN Communications Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- 3.31.3** FDN Communications Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company.
- 3.31.4** FDN Communications Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per FDN Communications Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility that can meet the required standards to carry the FDN Communications Primary Rate ISDN Access (DS-1) Line, the customer will incur no charge for the FDN Communications Primary Rate ISDN Access (DS-1) Line.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

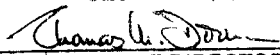
---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.31 General - Primary Rate ISDN, (Cont'd.)**

- 3.31.5** Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices.
- 3.31.6** Airline distance between Company central offices shall be developed using the methodology found in Section 3.29 of this tariff. Fractional mileage shall be rounded up to the next full mile.
- 3.31.7** The required components for FDN Communications Primary Rate ISDN are as follows:
- (A) FDN Communications Primary Rate ISDN Access Line where applicable
  - (B) Interoffice Channels where applicable
  - (C) FDN Communications Primary Rate ISDN Interface
  - (D) FDN Communications Primary Rate ISDN B-Channels
  - (E) FDN Communications Primary Rate ISDN D-Channel
  - (F) Telephone Numbers
  - (G) Call Types
- 3.31.8** The optional offering of Incoming Call Extension (ICE) provides the capability for FDN Communications Primary Rate ISDN customers to retain serving wire center telephone numbers for incoming analog services when their existing analog services are converted to FDN Communications Primary Rate ISDN. ICE is only available when the FDN Communications Primary Rate ISDN is provided from a central office switch other than the one providing the converting analog services. ICE can also be used to provide additional serving wire center telephone numbers to an existing ICE arrangement. Rates and charges are applicable per telephone number or per path. Customers subscribing to ICE may be required to make CPE software modifications to translate dialed telephone numbers to terminated telephone numbers. Hunting between ICE telephone numbers is not allowed. ICE is only available within the Local Calling Area.
- 3.31.9** FDN Communications Primary Rate ISDN B-Channel rates for the Voice/Data (Standard) option are listed in Section 4 of this tariff. Exchange access is included as a part of the B-Channel rate on a flat rate basis only.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.31 General - Primary Rate ISDN, (Cont'd.)**

**3.31.10** FDN Communications Primary Rate ISDN B-Channel rates for the Digital Data Only option are listed in Section 4 of this tariff. Exchange access is included as a part of the B-Channel rate on a flat rate basis only.

**3.31.11** FDN Communications Primary Rate ISDN B-Channel rates for the Inward Data option are listed in Section 4 of this tariff. Exchange access is included as a part of the B-Channel on a flat rate basis only.

**3.31.12** The FDN Communications Primary Rate ISDN Inward Data option is characterized by the following:

- (A) It is arranged for inward service only. Originating Calls will be denied.
- (B) It is arranged to terminate analog and digital data calls only.
- (C) The number of telephone numbers associated with a FDN Communications Primary Rate ISDN Inward Data Option arrangement must be equal to, or less than, the number of FDN Communications Primary Rate ISDN Inward Data Interfaces comprising the arrangement unless the customer subscribes to additional numbers as stated in Section 4 of this tariff.
- (D) Calling Number Delivery, Called Number Delivery, and Hunting are inherent to the service.

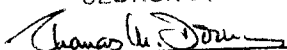
**3.31.13** Voice calls on the B-Channel may be completed to both ISDN and non-ISDN lines.

**3.31.14** Digital Data Transmission on the B-Channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be subjected to analog transmission or sub-rated to 56 Kbps.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.32 Regulations - Primary Rate ISDN**

**3.32.1** FDN Communications Primary Rate ISDN is available on a month-to-month basis or under variable rate periods, with rates based on lengths of twelve, twenty-four or thirty six months as stated following:

(A) Termination Liability Charge is applicable if service is terminated prior to expiration of the contract. See Section 2.8.1 for the applicable termination charges.

**3.32.2** Nonrecurring charges associated with the FDN Communications Primary Rate ISDN Access Line or Interoffice Channel facilities will not be applicable when upgrading from an existing FDN Communications service to FDN Communications Primary Rate ISDN. A Service Change Charge as specified in Section 4 of this tariff will be applicable for the FDN Communications service upgrade in addition to nonrecurring charges for other FDN Communications Primary Rate ISDN rate elements ordered.

**3.32.3** No nonrecurring charges will be applicable when converting other FDN Communications services to FDN Communications Primary Rate ISDN or for converting from one FDN Communications Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data.

**3.32.4** Upgrades, from a FDN Communications service and/or a FDN Communications channel service contract arrangement, are permitted with no Termination Liability when:

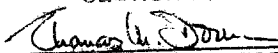
(A) A new contract is selected for the FDN Communications Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and

(B) The service orders to disconnect the initial FDN Communications channel service arrangement and to install the FDN Communications Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.32 Regulations - Primary Rate ISDN, (Cont'd.)**

**3.32.5** Conversions from an existing FDN Communications contract arrangement to a FDN Communications Primary Rate ISDN contract or conversions from one FDN Communications Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data, are permitted with no Termination Liability charges applicable when:

- (A) The contract selected for the new FDN Communications' Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
- (B) the service orders to disconnect the previous arrangement and to install the new FDN Communications Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.

**3.32.6** The minimum subscription period for which month-to-month FDN Communications Primary Rate ISDN is furnished and for which charges are applicable is one month.

**3.32.7** Unless otherwise specified, the regulations for FDN Communications. Primary Rate ISDN stated herein apply in addition to the regulations set forth in Section 2 of this Price list.

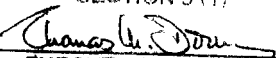
**3.32.8** Customer Premises Equipment (CPE) that is compatible with the FDN Communications Primary Rate ISDN interface is the responsibility of the customer.

**3.32.9** The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of FDN Communications Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

---

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.32 Regulations - Primary Rate ISDN, (Cont'd.)**

**3.32.10** Suspension of service is not permitted.

**3.32.11** Regulations for Allowance of Interruptions apply as specified in Section 2. of this Tariff.

**3.32.12** Service Charges in Section 4 of this tariff do not apply

**3.32.13** Hunting rates, Customized Code Restriction rates, Selective Class of Call Screening, and Foreign Exchange rates, do not apply.


**3.32.14** Verification and Emergency Interrupt service is not available.

**3.32.15** Calling telephone numbers transmitted via the FDN Communications. Primary Rate ISDN are intended solely for the use of the FDN Communications Primary Rate ISDN subscriber. Resale of this information is prohibited by this Price list except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.32 Regulations - Primary Rate ISDN, (Cont'd.)**

- 3.32.16** The FDN Communications Primary Rate ISDN - Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement. (T)
- 3.32.17** The FDN Communications Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only. (T)
- 3.32.18** No usage charges apply for FDN Communications Primary Rate ISDN calls within the local calling area. Long Distance Message Telecommunications Service rates as specified in this tariff apply for intraLATA calls terminated beyond the local calling area. (T)
- 3.32.19** The Next Route Index Feature allows a FDN Communications Primary Rate ISDN Digital Data Only customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to a FDN Communications Primary Rate ISDN Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement. (T)

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004PURSUANT TO 807 KAR 5:011  
Effective Date: December 20, 2004  
SECTION 3(1)By   
Executive Director

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.32 Regulations - Primary Rate ISDN, (Cont'd.)**

**3.32.20** FDN Communications Primary Rate ISDN Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types: (T)

- (A) **Inward Calls:** The number of Inward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
- (B) **Outward calls:** The number of Outward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
- (C) **Inward calls and Outward calls:** The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B-channels in the Signaling Group.
- (D) **2-Way calls:** The number of 2-Way calls accommodated by the Signaling Group will be equal to the number of activated B-Channels.

**3.32.21** The Company reserves the right to audit the customer's traffic usage for the Incoming Call Extension feature to insure that simultaneous calls are not occurring on the low use option. If such calls are occurring, the customer will be required to subscribe to the high use option (T)

Issue Date: November 18, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/20/2004**

**PURSUANT TO 807 KAR 5:011  
Effective Date December 20, 2004**

By   
**Executive Director**

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)****3.33 Special Arrangements**

Special arrangements will be provided to Customers of FDN Communications, if and when such facilities are available. These services will only be provided in specified locations in Kentucky where the Company will install its own facilities. Pricing for these services will be done on an individual case basis. All special arrangements will be filed with the Commission for approval.

**3.34 Special Promotions****3.34.1 Special Promotions and Discounts**

The Company may from time to time offer temporary promotions or provide discounts off of tariff rates in response to competition from any other carriers for business services other than single-line basic business telecommunications services. The Company reserves the right to meet or beat any competitor's prices to a specific customer or customers for such services in order to acquire or retain such customer(s). Such adjustments to tariff rates may be applied on an Individual Case Basis (ICB). All special promotions and discounts will be filed with the Commission for approval.

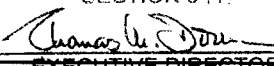
**3.34.2 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay services calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 3.0 - DESCRIPTIONS OF SERVICES, (CONT'D.)**

**3.34 Special Promotions, (Cont'd.)**

**3.34.3 Special Rates For The Handicapped**

**(A) Directory Assistance**

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty (50) within a billing cycle.

**(B) Hearing and Speech Impaired Persons**

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

**3.35 [Reserved for Future Use]**

**3.36 [Reserved for Future Use]**

**3.37 Wide Area Calling Plan (WACP)**

The Wide Area Calling Plan offers Customers the ability to make unlimited direct dialed, predefined LATA wide calls for a flat monthly rate. The monthly rate applies on a per line basis and is available in the following service areas within the state:

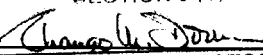
Louisville  
Owensboro  
Nashville, TN  
Winchester

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY   
Effective Date: APR 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 4.0 - RATES****4.1 Service Order and Change Charges**

	<b>Residence</b>	<b>Business</b>
Line Connection Charge		
First Line	\$50.00	\$50.00
Each Additional Line	\$15.00	\$15.00
Line Change Charge		
First Line	\$20.00	\$20.00
Each Additional Line	\$ 8.00	\$ 8.00
Secondary Service Order Charge	\$50.00	\$50.00

**4.2 Maintenance Visit Charges**

	<b>Monday - Saturday 8 AM - 6 PM</b>	<b>All other times</b>
<b>Duration of time, per technician</b>		
Initial hour or fraction thereof	\$90.00	\$120.00
Each Additional 15 minute increment or fraction thereof	\$15.00	\$ 20.00

**4.3 Restoration of Service**

	<b>Residence</b>	<b>Business</b>
Per occasion, per account	\$49.00	\$49.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY   
EXECUTIVE DIRECTOR, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 4.0 - RATES, (CONT'D.)****4.5 Directory Listings, (Cont'd.)****4.5.1 Rates for Additional Listings**

Type of Listing	Business Charge
Reference/Cross Reference:	
- Each Line	\$2.10
Alternate Telephone Number/Night Listing:	
- Night, Sundays & Holidays	\$2.10
- First Line	\$2.10
Toll Free Service Listing	\$14.48
Additional Listing	\$2.10
Foreign Listing	\$2.10
Foreign Cross-Reference	\$2.10
Foreign Alternate	\$2.10

**4.6 Non-Published Service**

Non-published service charge, per month:

Business – each	\$3.50
Residence –each	\$2.08

**4.7 Non-Listed Service**

Non-listed service charge, per month:

Business – each	\$1.15
Residence – each	\$0.30

**4.8 Directory Assistance Services**

Each Local Directory Assistance Call

PUBLIC SERVICE COMMISSION  
\$0.50  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

Issue Date: March 2, 2004

by *Charles H. Smith*  
Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 4.0 - RATES, (CONT'D.)****4.9 Carrier Presubscription,****4.9.1 Presubscription Charges – Multiline Business Subscribers**

	Rate Per Month
(1) Individual line or trunk, each	\$0.83
(2) Primary Rate ISDN, per Interface	(Note 1)

**4.10 End User Common Line Charge (EUCL)****4.10.1 EUCL Charges – Residence Subscribers**

	Rate Per Month
(1) Primary Residential Local Exchange Service line or trunk, each	\$6.50
(2) Additional Residential Local Exchange Service line or trunk, each	\$7.00

**4.10.2 EUCL Charges – Single Line Business Subscribers**

	Rate Per Month
(1) Individual line or trunk, each	\$6.50

**4.10.3 EUCL Charges – Multiline Business Subscribers**

	Rate Per Month
(1) Individual line or trunk, each	\$7.84
(2) Primary Rate ISDN, per Interface	(Note 1)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011

Note 1: For Primary Rate ISDN local exchange service, the EUCL and PIC charge will be assessed at five times the Multiline Business EUCL and PIC Charge rate, per Primary Rate ISDN Interface.

EXECUTIVE DIRECTOR

Issue Date: March 2, 2004

Effective Date: April 1, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

**SECTION 4.0 - RATES, (CONT'D.)****4.12 Complete Voice Packages****4.12.1 General****(A) Complete Voice for Business – Standard Package**

Complete Voice for Business – Standard Package provides a business with a touch-tone access line (1FB) and unlimited calling to all exchanges within the customer's basic local calling area. There is no limit to the number of lines a customer can have. The Complete Voice package is offered from as low as a one-line package to as many as a nine-line package.

For each line, the Complete Voice for Business – Standard Packages also provide the subscriber an unlimited number of compatible calling features listed in Section 4.12.2 below. The calling features chosen may vary from line to line in multiple line packages.

**(B) Complete Voice for Residence – Standard Package**

Complete Voice for Residence – Standard Package provides a residence with a touch-tone access line (1FB) and unlimited calling to all exchanges within the customer's basic local calling area. For each line, the Complete Voice for Residence – Standard Packages also provide the subscriber with an unlimited number of compatible calling features listed in Section 4.12.2 below. The calling features chosen may vary from line to line in multiple line packages.

**4.12.2 Calling Features**

Call Block	Distinctive Ring II
Call Forward Busy Line	Enhanced Caller ID with ACRJ
Call Forward Don't Answer	Hunting**
Call Forward Don't Answer w/Ring Control	Message Waiting Indicator
Call Forwarding Variable	Preferred Call Forwarding
Call Return	Remote Access to Call Forwarding Variable
Call Selector	Repeat Dialing
Call Tracing	Speed Calling 8
Call Waiting	Speed Calling 30
Caller ID Basic	Surrogate Client Number
Caller ID Deluxe	Three-way Calling
Distinctive Ring I	Three-way Calling with Transfer

\*\*Hunting is included at no charge for any subscriber with a 2-line or larger Complete Voice for Business/Residence package. Hunting is a chargeable feature on standard 1FBs and ~~Standard~~ Complete Voice for Business/Residence packages.

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

Issue Date: March 2, 2004

Effective Date: April 1, 2004  
BY   
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

**SECTION 4.0 - RATES, (CONT'D.)****4.12 Complete Voice Packages (cont'd)****4.12.3 Rates**

Monthly Charge, per line:

Complete Voice for Business – Standard Package, per line	\$36.99	(I)
--	---------	-----

Complete Voice for Residence – Standard Package, per line	\$34.99	(I)
---	---------	-----

**4.13 Wide Area Calling Plan (WACP)**

Monthly Charge, per line:

Business	\$7.95
Residence	\$4.95

Issue Date: March 9, 2006

Issued by:

Kevin P. Smith, Vice President of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
4/10/2006

PURSUANT TO 807 KAR 5-011  
Effective Date: April 10, 2006  
SECTION 9 (1)

By   
Executive Director

**SECTION 4.0 - RATES, (CONT'D.)****4.14 Local Facilities Based Service - Bell South Area****4.14.1 Basic Flat Rate Business Line****(A) Line Rate Plans**

<b>CITY</b>	<b>NRC</b>	<b>Month-to-Month</b>	<b>One Year</b>	<b>Two Year</b>	<b>Three Year</b>
Rate Group 1	\$50.00	\$35.72	\$35.72	\$35.72	\$35.72
Rate Group 2	\$50.00	\$35.72	\$35.72	\$35.72	\$35.72
Rate Group 3	\$50.00	\$35.72	\$35.72	\$35.72	\$35.72
Rate Group 4	\$50.00	\$34.00	\$34.00	\$34.00	\$34.00
Rate Group 5	\$50.00	\$34.00	\$34.00	\$34.00	\$34.00

(I)

(I)

Issue Date: March 9, 2006

Issued by:

Kevin P. Smith, Vice President of Market  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
4/10/2006PURSUANT TO 807 KAR 5-011  
Effective Date: April 10, 2006  
SECTION 9 (1)

By



Executive Director

**SECTION 4.0 - RATES, (CONT'D.)****4.14 Local Facilities Based Service - Bell South Area, (Cont'd.)****4.14.1 Basic Flat Rate Business Line, (cont'd.)****(C) Service Options**

Service Type	NRC	Month - to Month
Anonymous Call Rejection	----	\$3.20
Distinctive Ring I	----	\$6.40
Distinctive Ring II	----	\$8.00
Call Block	----	\$3.80
Call Forward Busy Line	----	\$2.40
Call Forward Don't Answer	----	\$2.40
Call Forward Don't Answer Ring Control	----	\$2.56
Call Forward Variable	----	\$3.20
Call Return	----	\$3.80
Call Selector	----	\$3.80
Call Tracing	----	\$4.00
Call Waiting	----	\$4.80
Caller ID - Basic	----	\$6.64
Caller ID - Deluxe (with ACR)	----	\$6.80
Enhanced Caller ID (with ACR)	----	\$11.16
Hunting	----	\$4.20
Inside Wiring Maintenance	----	<del>\$4.40</del>

SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

Issue Date: March 2, 2004

BY    
EXECUTIVE DIRECTOR

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

---

SECTION 4.0 - RATES, (CONT'D.)

## 4.14 Local Facilities Based Service - Bell South Area, (Cont'd.)

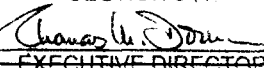
## 4.14.1 Basic Flat Rate Business Line, (cont'd.)

## (C) Service Options, (continued)

Service Type	NRC	Month - to Month
Message Waiting Indication	----	\$0.48
Preferred Call Forwarding	----	\$3.80
Repeat Dialing	----	\$3.80
Remote Access to Call Forwarding Variable	----	\$6.60
Remote Call Forwarding	----	\$14.80
Speed Calling 8	----	\$3.20
Speed Calling 30	----	\$4.00
Surrogate Client Number	----	\$1.92
Three Way Calling	----	\$3.20
Three Way Calling with Transfer	----	\$4.00
Vanity Numbers	\$20.00	N/A

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)BY   
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751

## SECTION 4.0 - RATES, (CONT'D.)

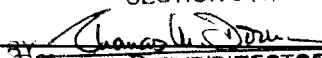
## 4.14 Local Facilities Based Service - Bell South Area, (Cont'd.)

## 4.14.2 Analog PBX Trunks

Service Type	NRC	RATE PLANS		
		One Year	Two Year	Three Year
DS-1 Access	\$675.00	\$175.00	\$175.00	\$175.00
Combination MRC	\$50.00	\$41.33	\$40.35	\$38.90
Out Dial	\$50.00	\$41.33	\$40.35	\$38.90
Inward Only	\$50.00	\$41.33	\$40.35	\$38.90
DID	\$50.00	\$41.33	\$40.35	\$38.90
DID Numbers				
Individual	\$5.00	\$0.16	\$0.16	\$0.16
Non-consecutive DID numbers, each	\$2.20	\$0.16	\$0.16	\$0.16
Automatic Intercept Service (Per Number Referred)	\$16.00	-----	-----	-----

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)
  
 EFFECTIVE APR 1, 2004

Issue Date: March 2, 2004

Issued by:

 Kevin P. Smith, Director of Marketing  
 2301 Lucien Way, Suite 200  
 Maitland, Florida 32751

## SECTION 4.0 - RATES, (CONT'D.)

## 4.14 Local Facilities Based Service - Bell South Area, (Cont'd.)

## 4.14.3 Digital PBX Trunks

		RATE PLANS		
Service Type	NRC	One Year	Two Year	Three Year
DS-1 Access	\$675.00	\$175.00	\$175.00	\$175.00
Trunks				
Combination MRC	----	\$30.35	\$29.63	\$28.56
Out Dial	----	\$30.35	\$29.63	\$28.56
Inward Only	----	\$30.35	\$29.63	\$28.56
DID	----	\$30.35	\$29.63	\$28.56
DID Numbers				
Individual	\$5.00	\$0.16	\$0.16	\$0.16
Non-consecutive DID numbers, each	\$2.20	\$0.16	\$0.16	\$0.16
Automatic Intercept Service, per number referred	\$16.00	----	----	----

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)
  
 Effective Date April 1, 2004

Issue Date: March 2, 2004

Issued by:

 Kevin P. Smith, Director of Marketing  
 2301 Lucien Way, Suite 200  
 Maitland, Florida 32751

## SECTION 4.0 - RATES, (CONT'D.)

## 4.14 Local Facilities Based Service - Bell South Area, (Cont'd.)

## 4.14.4 Primary Rate ISDN

		RATE PLANS		
Service Type	NRC	One Year	Two Year	Three Year
DS-1 Access	\$675.00	\$175.00	\$175.00	\$175.00
PRI Interface				
PRI Interface Voice/Data (Standard)	\$110.00	\$340.00	\$332.00	\$320.00
B Channels				
Inward Only	\$5.00	\$41.14	\$40.17	\$38.72
Outward Only	\$5.00	\$41.14	\$40.17	\$38.72
2-Way	\$5.00	\$41.14	\$40.17	\$38.72
Inbound Only (ISP)	\$5.00	\$24.65	\$24.07	\$23.20
DID Numbers				
Per number requested	----	\$0.16	\$0.16	\$0.16
Excess Port Line Charge	----	\$11.20	\$11.20	\$11.20
Automatic Intercept Service (Per Number Referred)	\$16.00	-----	-----	-----

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)BY Thomas L. Dore  
EXECUTIVE DIRECTOR  
Effective Date: April 1, 2004

Issue Date: March 2, 2004

Issued by:

Kevin P. Smith, Director of Marketing  
2301 Lucien Way, Suite 200  
Maitland, Florida 32751